TPD Support Option (TSO) Terms and Conditions

Accelerated Protection policies

Issue Date 1 August 2026 (Issue 1)

1. How to read these Terms and Conditions

These TSO Terms and Conditions should be read together with the following document(s), as they apply to your existing Policy:

- your original 'PDS', which is taken to mean either:
  - the Accelerated Protection Product Disclosure Statement and the Accelerated Protection Policy Document, or
  - the Combined Accelerated Protection Product Disclosure Statement and Policy Document,

  whichever is relevant to your Policy;
- any relevant Supplementary Product Disclosure Statement(s) (SPDS); and
- any relevant Upgrade Booklet(s).

In addition, the TSO Terms and Conditions should also be read with reference to your Policy Schedule and most recent Anniversary Notice.

The use of the term 'PDS' within the TSO Terms and Conditions has a meaning consistent with the documents referred to above, unless otherwise stated.

PDSs, SPDSs and Upgrade Booklets are available at tal.com.au or by contacting our Customer Service Centre.

The information in these Terms and Conditions is of a general nature and it does not take into account your individual objectives, financial situation or needs. You should consider your PDS and these Terms and Conditions before acting on this information or making any changes to your insurance cover. You may also wish to consider obtaining your own financial advice tailored to your personal circumstances, before making a decision to change your Policy.

It is important to understand how TSO changes the rights and benefits that you may have under your existing TPD Insurance Plan when deciding if it's appropriate for you.

2. Terms and headings used in this document

There are a number of defined terms in this document which have a specific meaning. Where a defined term is used, the first letter of each word is capitalised (e.g. 'Policy Owner'). The only exceptions are 'you', 'your', 'we', 'us', 'our' and 'structured through superannuation' which are not capitalised.

Defined terms specific to TSO can be found under the *TSO – General Definitions* section at the end of this document. Please refer to these in the first instance.

For defined terms which are not listed in the *TSO – General Definitions* section, please refer to the Accelerated Protection PDS applicable to your Policy for their specified meaning.

Separately, please note that there are instances of capitalisation in these Terms and Conditions which may not appear capitalised in your original PDS. For example, TPD Insurance may appear as TPD insurance in your original PDS.

Headings have been included to assist understanding, but they do not alter how clauses are to be interpreted, unless stated otherwise. Where the context provides for it, words indicating the singular can be taken to mean the plural and vice versa.

3. Eligibility to apply for TSO

You may apply to select TSO with an existing TPD Insurance Plan where:

- the current TPD definition is Any Occupation or Own Occupation;
- the Life Insured is aged 61 or younger at time of application for TSO;
- you are not entitled to or currently claiming a TPD benefit payment;
- your Plan is not subject to an exclusion for mental health related conditions or disorders; and
- your Plan does not include the Double TPD Option.

Where the existing TPD Insurance Plan is structured as Superlink and you wish to apply for TSO, it must be applied to both Policies under this structure.

Please note that if you apply and are accepted for TSO but then seek to remove it at a later date, the removal of TSO will be subject to our acceptance and underwriting. In these circumstances, you may not be able to regain the exact TPD Insurance cover you held prior to selecting TSO.

You cannot take up TSO if you do not hold TPD Insurance. Therefore, if you do not hold TPD Insurance, TSO will only become available as an option if you apply for TPD Insurance in the future and your application is accepted.

TSO is offered at TAL's discretion. The availability of TSO to be added to Plans (where it has not already been selected) is not guaranteed in future; and TAL may amend the terms of TSO or withdraw it from being offered. Should TAL do so, the amendment or withdrawal of the offer of TSO would not impact Plans where TSO has already been selected. The right of TAL to amend the terms of TSO or withdraw it from being offered prevails, notwithstanding any other term within the TSO Terms and Conditions.

4. When will the TSO Terms and Conditions be used to determine eligibility for a benefit payment?

If you have selected TSO with your TPD Insurance Plan and you suffer a disability which is contributed to or caused by a TPD Support Condition, **no payment will be made under the TPD Benefit** under the terms of the existing TPD Insurance Plan.

Instead, your eligibility for a benefit will be assessed under these TSO Terms and Conditions (including the specific definition for Total and Permanent Disability within *TSO - General Definitions*), which may provide one or more partial payments of the TPD Insurance Benefit Amount.

If you are ineligible for an Initial Support Benefit under TSO, and

- you have been solely performing Normal Domestic Duties in the 12 consecutive months immediately before the Sickness or Injury that gives rise to the claimable event, and
- you hold a policy under an Accelerated Protection PDS with an issue date of 27 March 2020 or earlier,

your eligibility for a benefit will be assessed under your original TPD Insurance Plan terms.

If your disability is not contributed to or caused by a TPD Support Condition you may still be eligible for a TPD Benefit under your original TPD Insurance Plan terms.

5. How and when are benefits payable under TSO?

TSO provides one or more partial payments of the TPD Insurance Benefit Amount (assessed at 12-month intervals) rather than a single lump sum, when Total and Permanent Disability is contributed to or caused by a TPD Support Condition.

If TSO applies to your TPD Insurance Plan, and where the disability is contributed to or caused by a TPD Support Condition:

- we will pay an Initial Support Benefit if the Life Insured is Totally and Permanently Disabled under the TPD Support Option (*Part A*). The benefit payable is 20% of the TPD Insurance Benefit Amount at the Initial Date of Disablement; and
- we will pay an Ongoing Support Benefit if, at each Ongoing Date of Disablement, the Life Insured is Totally and Permanently Disabled under the TPD Support Option (*Part B*). The benefit payable is the lesser of:
  - 20% of the TPD Insurance Benefit Amount at the Initial Date of Disablement; and
  - the TPD Insurance Benefit Amount as at the date the relevant Ongoing Support Benefit becomes payable.

This means that if the Life Insured is Totally and Permanently Disabled under the TPD Support Option (*Part A*) at the Initial Date of Disablement, and is Totally and Permanently Disabled under TPD Support Option (*Part B)* at each consecutive Ongoing Date of Disablement, the TPD Insurance Benefit Amount will be paid as 5 separate payments (each payable at 12-month intervals) over a minimum period of 4 years. You claim for each payment under TSO. When we are notified that you wish to make a claim (including subsequent claims under TSO) we will provide the forms that need to be completed and explain in detail our requirements and what the next steps are.

If you make a claim and the Life Insured is assessed for an Ongoing Support Benefit, when assessing whether the Life Insured is Totally and Permanently Disabled under TPD Support Option (*Part B*) as at the Ongoing Date of Disablement we will take into account any new training, retraining, education, work or experience the Life Insured has undertaken, including since the Initial Date of Disablement.

Where applicable, any benefit payment under TSO will be made in accordance with private health insurance law requirements.

6. Reduction of benefit amounts following claim payment under TSO

The TPD Insurance Benefit Amount, and the Benefit Amount under any Attached or Linked Plan, will be reduced by each amount paid under the TPD Support Option.

The TPD Insurance Benefit Amount will be reduced by any other amounts paid under the TPD Insurance Plan. Benefit Amounts paid under any Attached or Linked Plan will also reduce the TPD Insurance Benefit Amount.

7. What happens if you are not eligible for an Ongoing Support Benefit?

If the Life Insured is not Totally and Permanently Disabled at any Ongoing Date of Disablement, your remaining TPD Insurance Benefit Amount will continue (subject to the terms and conditions of the Policy and the TSO Terms and Conditions, including payment of premiums when due).

For any subsequent claims assessed under the TPD Support Option, we will once again assess your eligibility for an Initial Support Benefit as at the new Initial Date of Disablement. This means:

- we will pay an Initial Support Benefit if the Life Insured is Totally and Permanently Disabled under the TPD Support Option (*Part A*). The benefit payable is 20%* of the TPD Insurance Benefit Amount as at the new Initial Date of Disablement; and
- we will pay an Ongoing Support Benefit if, at each Ongoing Date of Disablement related to the new Initial Date of Disablement, the Life Insured is Totally and Permanently Disabled under the TPD Support Option (*Part B*). The benefit payable is the lesser of:
  - 20%* of the TPD Insurance Benefit Amount at the new Initial Date of Disablement; and
  - the TPD Insurance Benefit Amount as at the date the relevant Ongoing Support Benefit becomes payable.

* If the TPD Insurance Benefit Amount is $100,000 or less at the new Initial Date of Disablement or the relevant Ongoing Date of Disablement, and you have previously received 4 or more payments under the TPD Support Option, we will pay 100% of the remaining TPD Insurance Benefit Amount as a single lump sum (rather than partial payments) and the TPD Insurance will end.

8. Premium Waiver on remaining TPD Insurance Benefit Amount

For each payment made under the TPD Support Option, the premiums for any remaining TPD Insurance Benefit Amount will be waived for the 12 months following the Initial Date of Disablement or the relevant Ongoing Date of Disablement relating to the payment.

9. When will we pay your TPD Insurance Benefit Amount as a single lump sum rather than as partial payments under TSO?

If the Life Insured is eligible for a payment under the TPD Support Option and is:

- age 62 or older at the Initial Date of Disablement or at any Ongoing Date of Disablement relating to the payment; or
- Totally and Permanently Disabled under the 'ADL' (Activities of Daily Living) definition relevant to your Policy, at the Initial Date of Disablement or at any Ongoing Date of Disablement, where the disability is contributed to or caused by a TPD Support Condition,

we will pay any remaining TPD Insurance Benefit Amount as a single lump sum (rather than partial payments) and your TPD Insurance will end.

10. Impacts to other benefits and options (where relevant to your Policy)

Accommodation Benefit/Long Distance Accommodation Benefit

As this benefit is only payable if the single lump sum TPD Benefit is paid, it does not apply if payments are made solely under the TPD Support Option.

Business Insurance Option

You cannot exercise the Business Insurance Option Benefit in relation to any Plan (Life Insurance, TPD Insurance or Critical Illness Insurance) if cover under your TPD Insurance Plan has reduced due to you receiving any benefit under the TPD Support Option.

Cover Continuation Benefit

You cannot exercise the Cover Continuation Benefit in relation to TPD Insurance, if cover under your TPD Insurance Plan has reduced at any time due to you receiving any benefit under the TPD Support Option.

Death Buy-Back Option

If you have selected the Death Buy-Back Option for your TPD Insurance Plan, you can buy-back Life Insurance on the Life Insured within a specified window of time, once we have paid 100% of the TPD Insurance Benefit Amount and TPD Insurance has ended. The amount of cover you may repurchase is the total amount of the TPD Insurance Benefit Amount paid.

You have a 30-day window to apply and exercise the option, commencing at either:

- the 12 month anniversary date of when you formally notified us of your TPD Insurance claim; or
- the date of the last claim payment which resulted in 100% of your TPD Insurance Benefit Amount being paid,

whichever occurs later.

The terms and conditions of the Death Buy-Back Option are contained in your original PDS, SPDS and applicable Upgrade Booklets, including the timeframe available to exercise the Death Buy-Back Option. If you fail to exercise the Death Buy-Back Option within the specified period, it will expire.

Double TPD Option

Once you have selected the TPD Support Option, you cannot apply for the Double TPD Option in relation to your TPD Insurance Plan.

Guaranteed Future Insurability Benefit

You cannot exercise the Guaranteed Future Insurability Benefit in relation to any Plan (Life Insurance, TPD Insurance or Critical Illness Insurance) if cover under your TPD Insurance Plan has reduced due to you receiving any benefit under the TPD Support Option.

Inflation Protection Benefit

Once an Initial Support Benefit has been paid, the TPD Insurance Benefit Amount will be permanently ineligible for increases under the Inflation Protection Benefit, effective from the Initial Date of Disablement. Any increases under the Inflation Protection Benefit that have taken effect since the Initial Date of Disablement will be removed. If your TPD Insurance Plan is held under a Superlink structure, this will apply to both Policies.

Premium Freeze Benefit

Once an Initial Support Benefit is paid under the TPD Support Option you cannot activate (or request to activate) the Premium Freeze Benefit while you are entitled to receive a TPD Support Option benefit or whilst your premiums are being waived in accordance with section 8 of the TSO Terms and Conditions.

If the Premium Freeze Benefit is activated on your TPD Insurance Plan (including any Linked or Attached Plans) and you are eligible for a payment under the TPD Support Option, the Premium Freeze Benefit will be removed. Where your TPD Insurance Plan is held under a Superlink structure, this applies to both Policies.

The Premium Freeze Benefit is taken to have ceased to apply from the Initial Date of Disablement. As a result, any reduction to Benefit Amounts that would otherwise have applied under the Premium Freeze Benefit on or after the Initial Date of Disablement will not apply (and will be reversed if already applied).

Superlink TPD

Claims under the Superlink TPD structure will first be assessed under the TPD Insurance Plan structured through superannuation and the SIS definition of Permanent Incapacity. If the relevant Policy terms are satisfied, any amount payable will be paid to the trustee. If the relevant Policy terms are not satisfied, the claim will be assessed under the TPD Insurance Plan structured outside superannuation and any amount payable will be paid to the Policy Owner.

11. When does the TPD Support Option end?

The TPD Support Option ends on the earlier of the Policy anniversary before the Life Insured's 65th birthday and the date that the associated TPD Insurance Plan ends.

Your TPD Insurance Plan may continue beyond the Policy anniversary before the Life Insured's 65th birthday, if your original TPD Insurance terms allow this. Please refer to your original TPD Insurance Plan terms for details of changes to your TPD Insurance Plan that may occur at this time.

The TPD Support Option will end if you apply to remove it and we agree. The removal of TSO will be subject to our acceptance and underwriting.

12. Interim Cover (only if applicable)

If Interim Cover applies to your application for TPD Insurance that includes TSO and the Life Insured's disability is contributed to or caused by a TPD Support Condition, then you will be required to:

- meet the eligibility requirements for an Interim Cover benefit as stipulated in the relevant PDS under which you are applying; and
- meet the eligibility requirements for receiving an Initial Support Benefit under the TPD Support Option (TSO) Terms and Conditions,

in order to receive any payment under Interim Cover.

The TPD Support Option (TSO) Terms and Conditions will apply to the payment of the Interim Cover benefit. The maximum amount payable under each partial payment for Interim Cover for the TPD Support Option is $100,000 and the total maximum amount payable under Interim Cover when the TPD Support Option applies is $500,000.

13. TSO – General Definitions

Initial Date of Disablement (applicable to the TPD Support Option) means the date the Life Insured meets the requirement, set out under the TPD Support Option definition of Total and Permanent Disability (*Part A*), to have not been working in any occupation for three consecutive months. For any subsequent entitlement, the new Initial Date of Disablement may be no earlier than 12 months after the most recent benefit entitlement under the TPD Support Option.

Ongoing Date of Disablement (applicable to the TPD Support Option) means the later of:

a) the date 12 months after the most recent Initial Date of Disablement at which the Life Insured was Totally and Permanently Disabled under the TPD Support Option (*Part A)*; and

b) the date 12 months after the most recent Ongoing Date of Disablement at which the Life Insured was Totally and Permanently Disabled under the TPD Support Option (*Part B*).

SIS means the *Superannuation Industry (Supervision) Act 1993 (Cth)* or the *Superannuation Industry (Supervision) Regulation 1994 (Cth)*, as applicable.

Total and Permanent Disability and Totally and Permanently Disabled when the TPD Support Option applies to your Plan and where the disability is contributed to or caused by a TPD Support Condition, means:

Part A – For the Initial Support Benefit

Solely because of Sickness or Injury:

- the Life Insured has not been working in any occupation for three consecutive months (the date at the end of this period is the Initial Date of Disablement); and
- in our opinion, after consideration of medical and any other evidence and after all reasonable treatment and rehabilitation has been undertaken, the Life Insured is incapacitated to such an extent as to render the Life Insured unlikely ever to be able to work in any occupation for which they are reasonably suited by training, education or experience which would pay remuneration at a rate greater than 25% of the Life Insured's Earnings during their last 12 months of work; and
- when cover is structured through superannuation, the Life Insured must also satisfy the SIS definition of Permanent Incapacity.

Part B - For the Ongoing Support Benefit

Solely because of Sickness or Injury:

- the Life Insured is not working in any occupation; and
- during the 12 months prior to the Ongoing Date of Disablement, the Life Insured has not worked for remuneration at a rate greater than 25% of their rate of Earnings during their last 12 months of work prior to the Initial Date of Disablement; and
- in our opinion, after consideration of medical and any other evidence and after all reasonable treatment and rehabilitation has been undertaken, the Life Insured is incapacitated to such an extent as to render the Life Insured unlikely ever to be able to work in any occupation for which they are reasonably suited by training, education or experience which would pay remuneration at a rate greater than 25% of the Life Insured's Earnings during their last 12 months of work prior to the Initial Date of Disablement; and
- when cover is structured through superannuation, the Life Insured must also satisfy the SIS definition of Permanent Incapacity.

For the purposes of determining whether the Life Insured is reasonably suited by training, education or experience, we will take into account any new training or retraining, education or work experience the Life Insured has undertaken since the Initial Date of Disablement.

For the purpose of this definition only, the term Earnings has the meaning given below:

- if the Life Insured is Self-Employed, their share of the total of all net profits and all net losses generated or accrued in the conduct of the business or businesses, after excluding business expenses which were not necessarily incurred or normally required in the usual conduct of the business/businesses; or
- if the Life Insured is an Employee (and is not Self- Employed), salary, wages, regular bonuses and any other income considered part of the Life Insured's remuneration package (excluding any Employer Superannuation Contribution).

Income paid from other disability income policies, retirement plans, lump sum disability payments, rental income and investment income are some examples of income we would not consider as Earnings.

For the purpose of this definition only:

- Self-Employed means the Life Insured directly or indirectly owns all or part of the business in which their work is performed including where the business operates under a company structure (ignoring shares in publicly listed companies).
- Employee means the Life Insured is hired for a wage, salary, fee or payment to perform work for an employer, whereby they have no direct or indirect ownership interest in the employing entity (ignoring shares in publicly listed companies).
- Employer Superannuation Contribution means the employer superannuation guarantee contribution mandated under the *Superannuation Guarantee (Administration) Act 1992 (Cth)* and any employer contribution made as part of the Life Insured's remuneration package. It excludes any other type of superannuation contribution.

TPD Support Condition means any one or more of the following:

- Mental conditions or disorders - any mental or behavioural illness, conditions or disorders, including any symptoms, manifestations or complications thereof. This is taken to include but is not limited to anxiety; depression; bipolar disorder; post-traumatic stress disorder and other disabling stress; attention deficit and/or hyperactivity disorders; burnout; eating disorders; alcohol or drug use disorders or abuse; insomnia; physical complications of a psychiatric disorder; and any emotional, cognitive, behavioural, or somatic symptoms and manifestations of any mental or behavioural illness, conditions or disorders.
- Fatigue and functional disorders or conditions - chronic tiredness, fatigue or exhaustion; or difficulty recovering from exertion that is not explained by structural organ disease or demonstrable tissue damage. This is taken to include but is not limited to chronic fatigue syndrome; fibromyalgia; functional neurological disorder; burnout related disorders or conditions; and long COVID.
- Other specific syndromes and disorders - postural orthostatic tachycardia syndrome, post-concussion syndrome and vestibular disorders.

Alzheimer's disease and dementia are not TPD Support Conditions.

14. TSO Claims examples

The claim examples below are illustrative and should only be used to help you understand how TSO may work at the time of claim. How TSO applies will be dependent on your individual circumstances and the facts of your claim. All relevant terms and conditions must be met for a claim to be payable.

Example 1:

- Mira has a standalone TPD Insurance Plan with an ‘Own Occupation’ definition. She has selected the TPD Support Option.
- Mira develops depression. As depression is a TPD Support Condition, and Mira’s disability is caused by this condition, no payment will be made under the TPD Benefit ‘Own Occupation’ definition. Instead, Mira’s eligibility for a benefit will be assessed under the TPD Support Option.
- Mira is Totally and Permanently Disabled under the TPD Support Option (*Part A*). She is eligible for a payment under the TPD Support Option’s Initial Support Benefit.
- On the Initial Date of Disablement, Mira’s TPD Insurance Benefit Amount was $500,000.
- The Initial Support Benefit is 20% of the TPD Insurance Benefit Amount at the Initial Date of Disablement. Mira receives 20% x $500,000 = $100,000. After payment of her Initial Support Benefit, Mira’s TPD Insurance Benefit Amount reduces to $400,000. The Inflation Protection Benefit no longer applies to this amount. Her premiums for the remaining TPD Insurance Benefit Amount are waived for 12 months from the Initial Date of Disablement.
- Mira is Totally and Permanently Disabled under the TPD Support Option (*Part B*) on the date 12 months after the Initial Date of Disablement (which is the first Ongoing Date of Disablement) and makes a claim for an Ongoing Support Benefit. She therefore receives 20% x $500,000 = $100,000. After payment of the first Ongoing Support Benefit, Mira’s TPD Insurance Benefit Amount reduces to $300,000. Mira’s premiums for the remaining TPD Insurance Benefit Amount are waived for 12 months following the relevant Ongoing Date of Disablement relating to the payment.
- Due to her depression, Mira is Totally and Permanently Disabled under the TPD Support Option (*Part B*) at each of the next 3 consecutive Ongoing Dates of Disablement (i.e. over the next 3 years) and continues to claim each Ongoing Support Benefit. Each time she receives $100,000 and her premiums for the remaining TPD Insurance Benefit Amount are waived for the 12 months following the relevant Ongoing Date of Disablement relating to each payment. The final Ongoing Support Benefit payment reduces Mira’s TPD Insurance Benefit Amount to zero and her TPD Insurance Plan ends.

Example 2:

- Angela has a standalone TPD Insurance Plan with an 'Own Occupation' definition. Angela has also selected the TPD Support Option.
- Angela is working as an accountant when she becomes disabled due to fibromyalgia. As fibromyalgia is a TPD Support Condition, no payment will be made under the TPD Benefit 'Own Occupation' definition. Instead, her eligibility for a benefit will be assessed under the TPD Support Option.
- Angela is Totally and Permanently Disabled under the TPD Support Option (*Part A*) including because she is incapacitated to such an extent as to render her unlikely ever to be able to work in any occupation for which she is reasonably suited by training, education or experience which would pay remuneration at a rate greater than 25% of her Earnings during her last 12 months of work.
- On the Initial Date of Disablement, Angela's TPD Insurance Benefit Amount was $1 million.
- The Initial Support Benefit is 20% of the TPD Insurance Benefit Amount at the Initial Date of Disablement. Angela receives 20% x $1 million = $200,000. After payment of the Initial Support Benefit, Angela's TPD Insurance Benefit Amount then reduces to $800,000. The Inflation Protection Benefit no longer applies to this amount. Her premiums for the remaining TPD Insurance Benefit Amount are waived for 12 months from the Initial Date of Disablement.
- During the following 3 months, Angela worked in a different occupation for remuneration at a rate that was less than 25% of her rate of Earnings during the 12 months of work prior to the Initial Date of Disablement. At the end of that 3 months Angela's condition worsened and she was not able to work.
- 12 months after the Initial Date of Disablement, Angela makes a claim for an Ongoing Support Benefit and meets the definition of Total and Permanent Disability under the TPD Support Option (*Part B*). Her most recent occupation was also taken into account when determining whether Angela was unlikely ever to be able to work in any occupation for which she was reasonably suited by training, education or experience.
- The Ongoing Support Benefit pays Angela a further payment of 20% x $1 million = $200,000. After payment of the Ongoing Support Benefit, Angela's TPD Insurance Benefit Amount then reduces to $600,000. Angela's premiums are waived for the 12 months following the relevant Ongoing Date of Disablement relating to the payment.
- Due to her fibromyalgia, Angela is Totally and Permanently Disabled under the TPD Support Option (*Part B*) at each of the next 3 consecutive Ongoing Dates of Disablement (i.e. over the next 3 years) and continues to claim each Ongoing Support Benefit. Each time she receives $200,000 and her premiums are waived for the 12 months following the relevant Ongoing Date of Disablement relating to the payment. The final Ongoing Support Benefit payment reduces Angela's TPD Insurance Benefit Amount to zero and her TPD Insurance Plan ends.

Example 3:

- Will has a standalone TPD Insurance Plan with an 'Any Occupation' definition and Will also selected the TPD Support Option.
- He develops a disability which is contributed to or caused by an anxiety disorder. As anxiety is a TPD Support Condition, no payment will be made under the TPD Benefit 'Any Occupation' definition. Instead, Will's eligibility for a benefit will be assessed under the TPD Support Option.
- Will is Totally and Permanently Disabled under the TPD Support Option (*Part A*). He is eligible for an Initial Support Benefit under the TPD Support Option.
- On the Initial Date of Disablement, Will's TPD Insurance Benefit Amount was $2,000,000.
- The Initial Support Benefit is 20% of the TPD Insurance Benefit Amount at the Initial Date of Disablement. Will receives 20% x $2,000,000 = $400,000. After payment of the Initial Support Benefit, Will's TPD Insurance Benefit Amount reduces to $1,600,000. The Inflation Protection Benefit no longer applies to this amount. The premiums for the remaining TPD Insurance Benefit Amount are waived for 12 months from the Initial Date of Disablement.
- Six months after the Initial Date of Disablement, Will makes a successful return to a new occupation. Will does not meet the definition of Totally and Permanently Disabled under TPD Support Option (*Part B*) at the first Ongoing Date of Disablement (which is the date 12 months after the Initial Date of Disablement) and therefore is not eligible for the Ongoing Support Benefit. Will's TPD Insurance continues with a TPD Insurance Benefit Amount of $1,600,000. The premiums payable for the remaining TPD Insurance Benefit Amount restart on the date 12 months after the Initial Date of Disablement.
- After 5 years in his new occupation, Will's anxiety reoccurs, and he has a new Initial Date of Disablement.
- As anxiety is a TPD Support Condition, no payment will be made under the TPD Benefit 'Any Occupation' definition. Instead, Will's eligibility for a benefit will be assessed under the TPD Support Option. Will is once again Totally and Permanently Disabled under the TPD Support Option (*Part A*) and is once again eligible for a payment under the TPD Support Option's Initial Support Benefit.
- On this new Initial Date of Disablement, Will's TPD Insurance Benefit Amount was $1,600,000. The Initial Support Benefit is 20% of the TPD Insurance Benefit Amount at the new Initial Date of Disablement. Will receives 20% x $1,600,000 = $320,000. After payment of the Initial Support Benefit, Will's TPD Insurance Benefit Amount reduces to $1,280,000. The premiums for the remaining TPD Insurance Benefit Amount are waived for 12 months from the new Initial Date of Disablement.
- Due to anxiety, Will is Totally and Permanently Disabled under the TPD Support Option (*Part B*) at each of the next 4 consecutive Ongoing Dates of Disablement (i.e. over the next 4 years) and continues to claim each Ongoing Support Benefit. Each time he receives $320,000 and his premiums for the remaining TPD Insurance Benefit Amount are waived for the 12 months following the relevant Ongoing Date of Disablement relating to the payment. The final Ongoing Support Benefit payment reduces Will's TPD Insurance Benefit Amount to zero and his TPD Insurance Plan ends.